University of Oklahoma Measuring & Controlling Project Performance



# Evolution

### Earned Value Management, Earned Schedule, and Science



- Importance of schedule performance
- Background of Earned Schedule
- Resistance to Earned Schedule
- Schedule analysis capabilities of Earned Schedule
- Application assistance for the method
- Performance measures and organizational improvement



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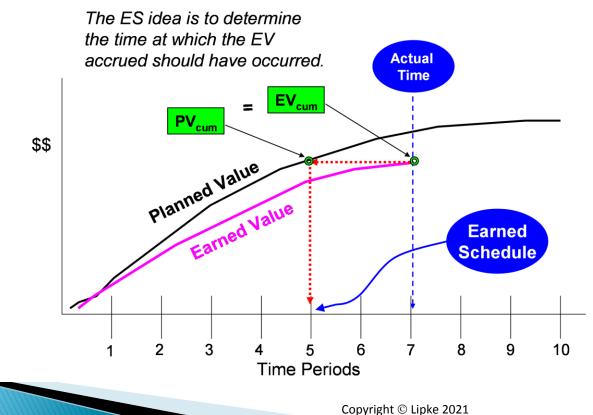
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### **Earned Schedule**



Engineering problems will first manifest themselves in a schedule slip someplace. Generally, as I have learned since then, if you have a technical problem someplace, or some kind of a problem, it will manifest itself first as a schedule slip. Then, it will eventually become a cost problem. If you wait to see the cost problem, something has already happened over which you have long since lost control (emphasis added). I always believed in the old adage, 'Time is money'; but if you could control the schedule, you could in fact control the cost ultimately in what was going on."

### Lt Gen "Whitey" Driesnack, USAF

### GAO Expert Meeting Minutes, 29 Sep 2015

• "We need to maintain our attention on schedule delivery. Data tells us that since July 2003, real cost increase in projects accounted for less than 3 percent of the total cost growth. ...Therefore, our problem is not cost, it is SCHEDULE."

Dr. Steve Gumley, CEO Defence Materiel Organization (Australia) DMO Bulletin, July 2006, Issue 61

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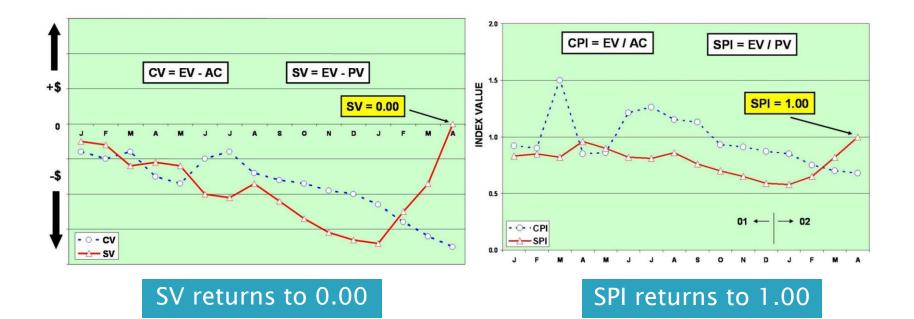
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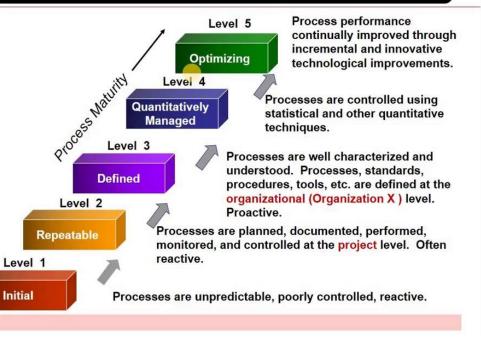
### **EVM Schedule Indicators Flaw**



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## **Capability Maturity Model**





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### "Schedule Is Different"

#### Schedule Is Different

By Walt Lipke, Software Division, Oklahoma City Air Logistics Center

#### Abstract

Earned Value Management (EVM) is a wonderful management system, integrating, in a very intriguing way, cost ...schedule ...and technical performance. It is a system, however, that causes difficulty to those just being introduced to its concepts. EVM measures schedule performance not in units of time, but rather in cost, i.e. dollars. After overcoming this mental obstacle, we later discover another quirk of EVM: at the completion of a project unich is behind schedule. Schedule Variance (SV) is equal to zero, and the Schedule Performance Index (SPI) equals unity. We know the project completed late, yet the indicator values say the project has had ...<u>perfect schedule performance</u>!! A senior executive receiving the project performance report, minimally knowledgeable of EVM, cannot understand why he has an angry customer screaming, "Your product delivery is late!" This paper discusses the dilemma with the EVM schedule indicators, SV and SPI. A method we are using to resolve the problem is presented in the paper. It is shown that the result from the method is schedule indicators having the same behavior as those for cost.

Within the Software Division at Tinker AFB we have used Earned Value Management (EVM) for several years. It has proven to be a tremendous aid to our project planning, tracking, and decision-making. And, the reporting methods of EVM serve as a good tool for communicating with management. Over the years, we have evolved our application of EVM. We now apply statistical techniques to predict project outcomes, and are using historical data for new project planning.

To confidently apply EVM data for outcome prediction and project planning, the

### CPM-*The Measurable News* March 2003



### Kym Henderson

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### **Belgian Research**

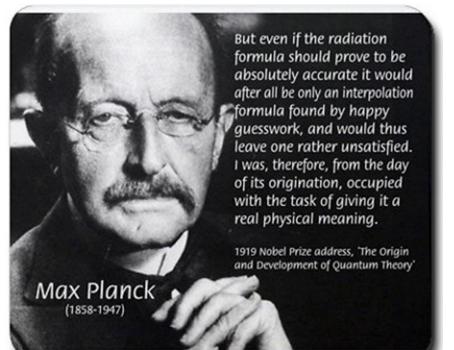


### Stephan Vandevoorde

### Dr. Mario Vanhoucke

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### **Science History**

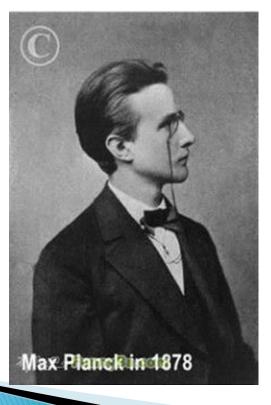


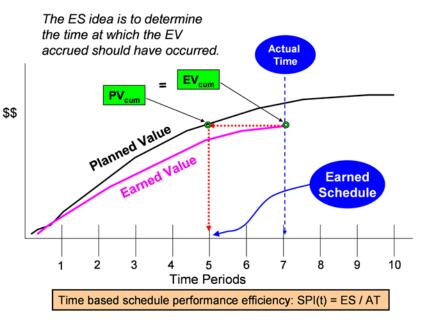
 $h = 6.62607004 \times 10^{-34} \text{ m}^2 \text{ kg / s}$ 

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# Planck's Constant and (ES

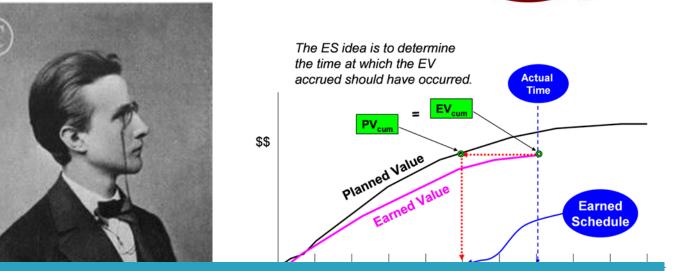






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# Planck's Constant and



"A new scientific truth does not triumph by convincing its opponents and making them see the light, but rather because its opponents eventually die, and a new generation grows up that is familiar with it." - Max Planck

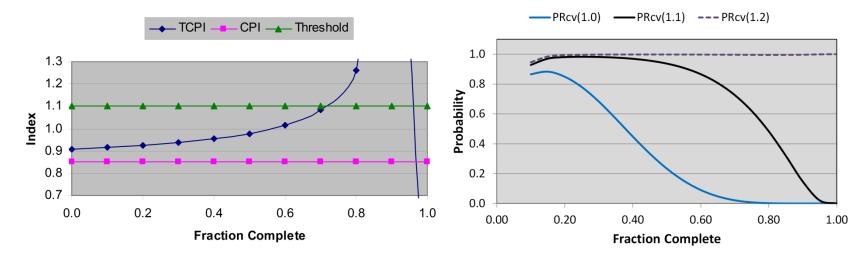
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- Schedule Measure & Performance Indicators
- Duration & Completion Date Forecasting
- Critical Path/Milestone Analysis
- Schedule Adherence ...rework and impact analysis
- Stop Work & Down Time
- Longest Path
- Statistical Forecasting
- Outcome Prediction
- Period of Opportunity
- Probability of Recovery

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## **Prediction & Probability**



Performance Prediction

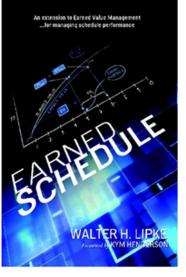
Probability of Recovery

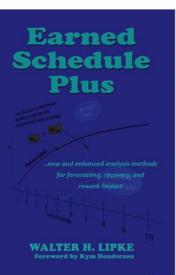
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### Website www.earnedschedule.com

Books





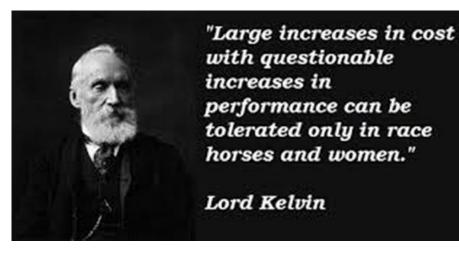
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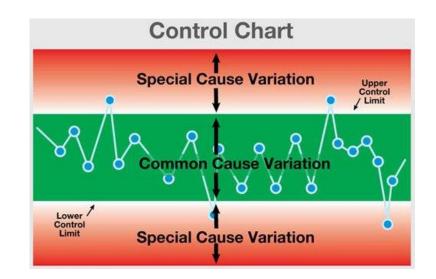
### Measures



"I often say that when you can measure what you are speaking about, and express it in numbers, you know something about it; but when you cannot measure it, when you cannot express it in numbers, your knowledge is of a meager and unsatisfactory kind."

## Quality & Process Improvement

- Icons of Quality
  - Phillip Crosby
  - Joseph Juran
- Process Improvement
  - Walter Shewhart
  - Edwards Deming
  - Software Engineering Institute



### SEI/IEEE Software Process Award



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### Improvement & Rework

- Rework costs time and money
- Introspection brings focus to improving
- Capture the impact of rework
- Expect resistance persist
- Good information for improving quality & process
- In time Success!! ...Organizational Improvement

## It's a Wrap!



- Measures are important
- ► EVM & ES measures → project control
- Measure rework ...improve organizational behavior
- With improvement ...quality, efficiency, better planning
  Initiate an improvement!!

Thank '

You!!